



Veritas Instrument Rental Incorporated
10720 Park Blvd Suite F
Seminole FL 33772
Phone: 727-394-1653
Toll Free: 800-578-9724
Facsimile: 800-446-9317
admin@veritas-online.com

Glossary of Veritas Customer Account Types and Status

Active	Active account
CC Charge	Monthly credit card charge
Ck Draft	Monthly check draft
Paid-in-Full	Customer has paid off the account and owns the instrument
Returned	Customer has returned the instrument
Ret'd	Instrument returned; Return Form not completely processed
PNL	Instrument returned; Customer still owes money
P&L (ltr sent)	Instrument returned; Customer still owes money
PD PNL	Instrument returned; No money owed
PAS/NPY	Customer made payment with Affiliate; VIR has not received money
CK NPY	Check by phone, not posted yet
CR NPY	Charge by phone; not posted yet
Declined	Monthly credit card charge declined
Hold (says Retd)	Customer stated return to Affiliate; VIR waiting for Return Form
Hold	Customer account on hold; VIR waiting for paperwork
Closed	Account closed; sent to VIR in error
Stolen	Instrument stolen; have police report
Scholarship	School or VIR is paying for the instrument rental
A&L	Delinquent account turned over to collection agency
A&L Retd	A&L account that is returned
A&L P&L	A&L account that is returned, but still owes money
A&L PIF	A&L account that is paid-in-full
Pd P&L/A&L	A&L account; instrument returned; no money owed